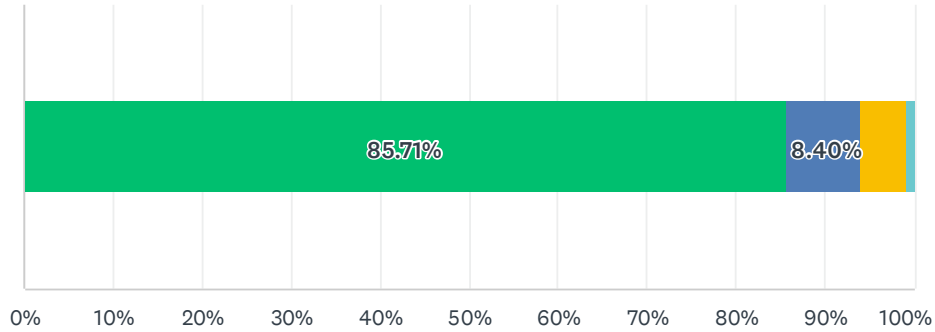


Q1 Are you a new student (never attended) or a returning student (have been to CBC in the past)?

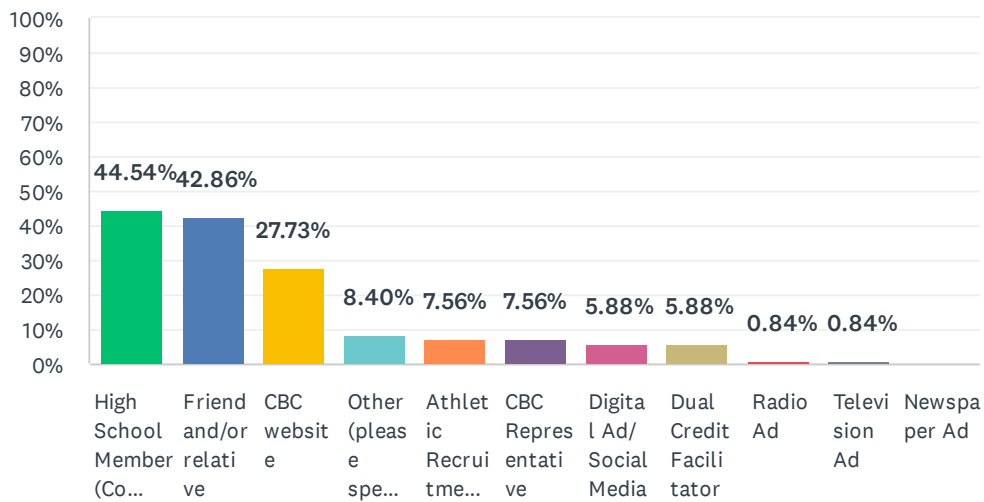
Answered: 119 Skipped: 0



ANSWER CHOICES	RESPONSES	
Returning Student	85.71%	102
Dual-Credit Student	8.40%	10
New Student	5.04%	6
Dual-Credit Student (1st semester)	0.84%	1
TOTAL		119

Q2 How did you hear about Coastal Bend College? (Select all that apply.)

Answered: 119 Skipped: 0



ANSWER CHOICES	RESPONSES
High School Member (Counselor, Principal, Teacher, etc.)	44.54% 53
Friend and/or relative	42.86% 51
CBC website	27.73% 33
Other (please specify)	8.40% 10
Athletic Recruitment Visit	7.56% 9
CBC Representative	7.56% 9
Digital Ad/ Social Media	5.88% 7
Dual Credit Facilitator	5.88% 7
Radio Ad	0.84% 1
Television Ad	0.84% 1
Newspaper Ad	0.00% 0
Total Respondents: 119	

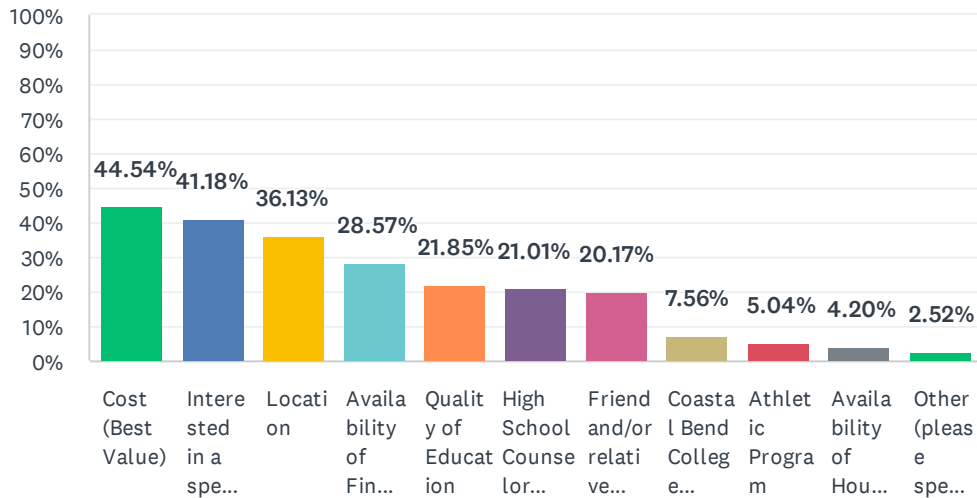
#	OTHER (PLEASE SPECIFY)	DATE
1	My father graduated from coastal bend college when it was still bee County college	2/12/2023 11:20 PM
2	My father graduated from coastal bend college when it was still bee County college	2/12/2023 11:19 PM
3	Previous college advisor	2/12/2023 3:23 PM
4	Hygiene program	2/9/2023 3:37 PM
5	Just know it's close to my town	2/9/2023 10:44 AM
6	I work here.	2/9/2023 9:24 AM

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7	Live in George West, TX	2/9/2023 9:21 AM
8	Live near one	2/9/2023 9:03 AM
9	Live close by	2/8/2023 6:57 PM
10	facebook	2/8/2023 6:56 PM

Q3 What helped you to make your final decision to attend Coastal Bend College? (Select all that apply).

Answered: 119 Skipped: 0

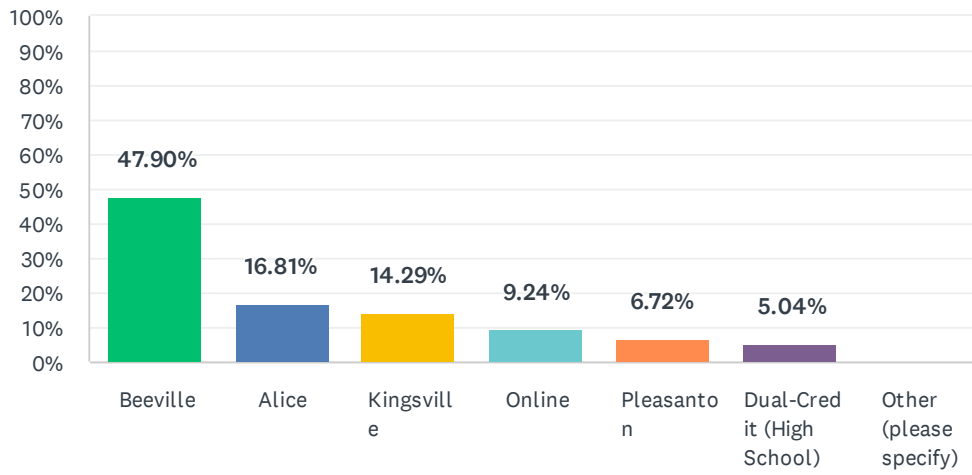


ANSWER CHOICES	RESPONSES	
Cost (Best Value)	44.54%	53
Interested in a specific program	41.18%	49
Location	36.13%	43
Availability of Financial Aid	28.57%	34
Quality of Education	21.85%	26
High School Counselor/Facilitator/Teacher	21.01%	25
Friend and/or relative attends CBC	20.17%	24
Coastal Bend College representative	7.56%	9
Athletic Program	5.04%	6
Availability of Housing	4.20%	5
Other (please specify)	2.52%	3
Total Respondents: 119		

#	OTHER (PLEASE SPECIFY)	DATE
1	I am returning student.	2/27/2023 12:25 AM
2	online course availability	2/12/2023 8:11 PM
3	A whole lot nicer then Del Mar college and more willing to help students when they fill list with the whole process of returning to school.	2/8/2023 7:28 PM

Q4 Which CBC location did you visit to register?

Answered: 119 Skipped: 0

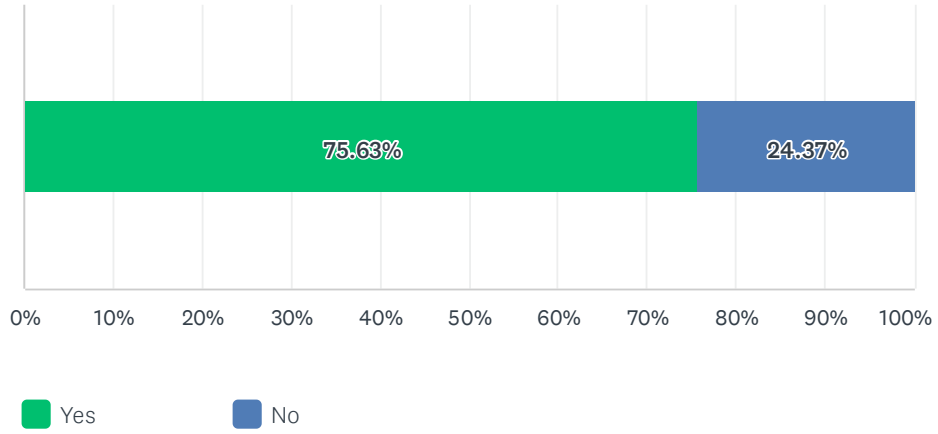


ANSWER CHOICES	RESPONSES	
Beeville	47.90%	57
Alice	16.81%	20
Kingsville	14.29%	17
Online	9.24%	11
Pleasanton	6.72%	8
Dual-Credit (High School)	5.04%	6
Other (please specify)	0.00%	0
TOTAL		119

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q5 Did you speak with a CBC Staff Member prior to registering for classes this semester?

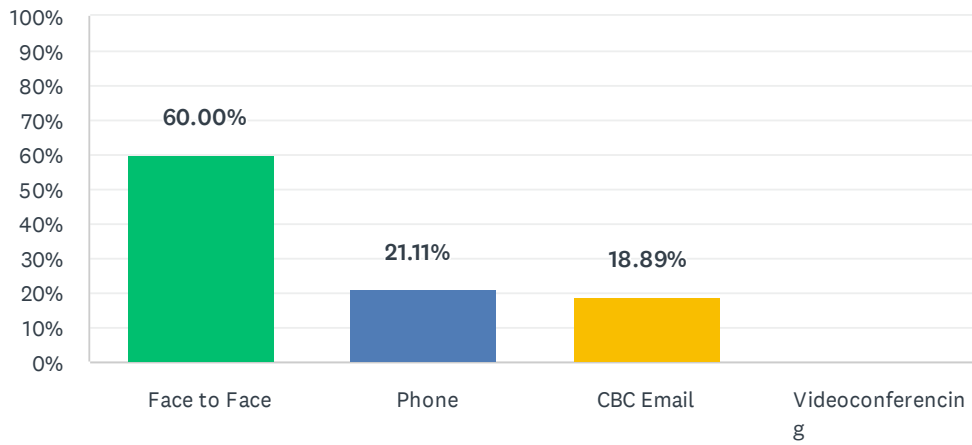
Answered: 119 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	75.63%	90
No	24.37%	29
TOTAL		119

Q6 How did you communicate with the CBC staff member?

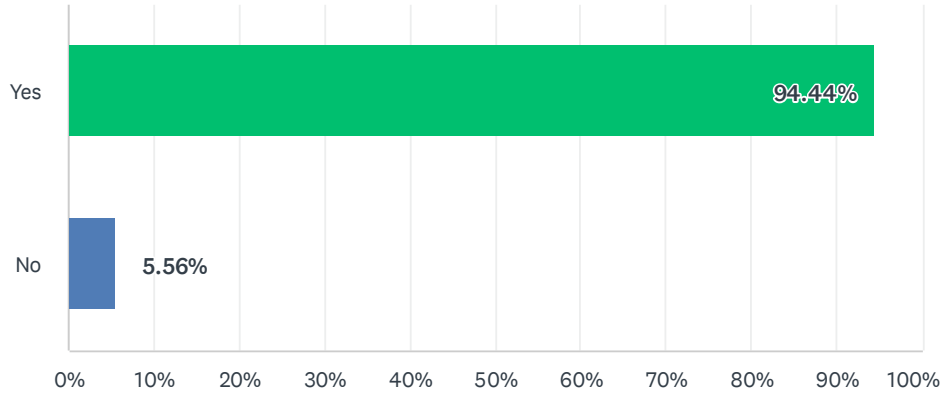
Answered: 90 Skipped: 29



ANSWER CHOICES	RESPONSES	
Face to Face	60.00%	54
Phone	21.11%	19
CBC Email	18.89%	17
Videoconferencing	0.00%	0
TOTAL		90

Q7 You have indicated you spoke to a CBC staff member via CBC email.
Did they respond to you within 24-48 hours?

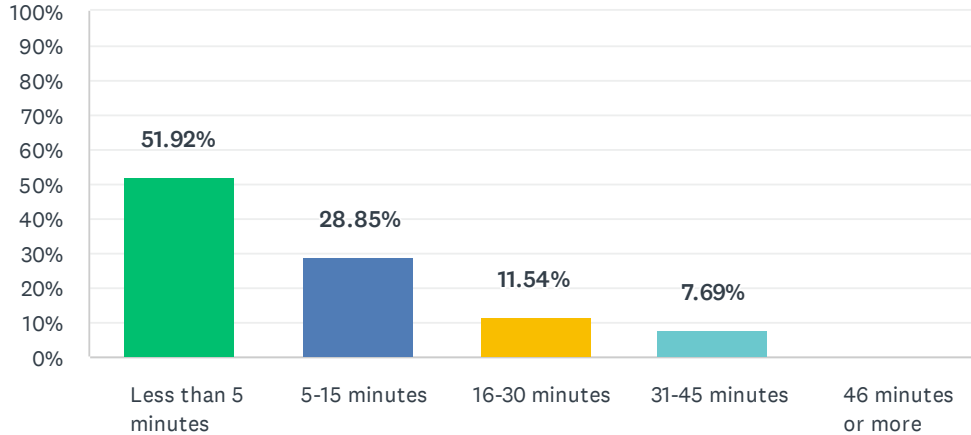
Answered: 18 Skipped: 101



ANSWER CHOICES	RESPONSES	
Yes	94.44%	17
No	5.56%	1
TOTAL		18

Q8 You have indicated you met face to face with CBC staff member today. How long was your wait time?

Answered: 52 Skipped: 67

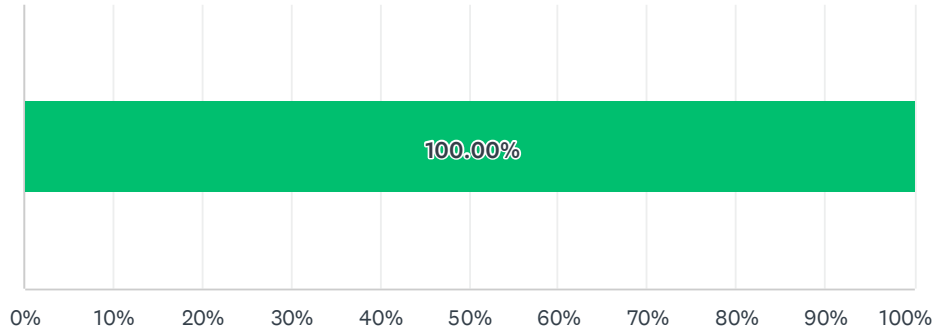


ANSWER CHOICES	RESPONSES
Less than 5 minutes	51.92% 27
5-15 minutes	28.85% 15
16-30 minutes	11.54% 6
31-45 minutes	7.69% 4
46 minutes or more	0.00% 0
TOTAL	52

#	ADDITIONAL FEEDBACK REGARDING WAIT TIME TO SPEAK WITH A CBC STAFF MEMBER:	DATE
1	very helpful	2/16/2023 2:02 PM
2	The staff are very friendly and helpful. I asked them many questions and they always had an answer for me.	2/14/2023 1:41 PM
3	The wait time wasn't very long. I did wait about 10 minutes but I didn't mind. Especially since there was two other people in front of me. I felt like me waiting 10 minutes wasn't long considering.	2/10/2023 6:54 AM
4	I made an appt, she had someone she was already assisting	2/9/2023 9:04 AM
5	Mrs Jessica Cavazos was very helpful and very professional. She answered all my questions and registered me right away for my classes.	2/8/2023 10:16 PM
6	Heather Flores, the nursing support specialist is amazing at what she does. She made applying for the program so much easier than I expected	2/8/2023 7:14 PM

Q9 You have indicated you spoke to a CBC staff member on the phone. Was the automated phone system easy to navigate?

Answered: 18 Skipped: 101



Yes No

ANSWER CHOICES	RESPONSES	
Yes	100.00%	18
No	0.00%	0
TOTAL		18

#	IF NO, PLEASE EXPLAIN:	DATE
	There are no responses.	

Q10 You have indicated you met with a CBC staff member via videoconferencing. Was the connection adequate to meet your needs?

Answered: 0 Skipped: 119

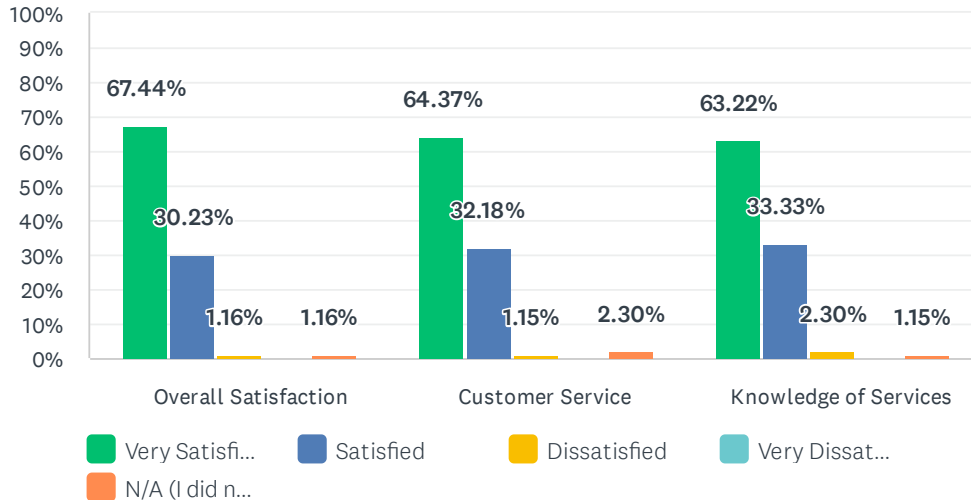
 No matching responses.

ANSWER CHOICES	RESPONSES
Yes	0.00% 0
No	0.00% 0
TOTAL	0

#	IF "NO", PLEASE PROVIDE ADDITIONAL FEEDBACK REGARDING THE CHALLENGE(S):	DATE
	There are no responses.	

Q11 Please rate your level of satisfaction with the following aspects of Advising.

Answered: 87 Skipped: 32



	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH ADVISING THIS SEMESTER.)	TOTAL
Overall Satisfaction	67.44% 58	30.23% 26	1.16% 1	0.00% 0	1.16% 1	86
Customer Service	64.37% 56	32.18% 28	1.15% 1	0.00% 0	2.30% 2	87
Knowledge of Services	63.22% 55	33.33% 29	2.30% 2	0.00% 0	1.15% 1	87

#	ADDITIONAL FEEDBACK REGARDING ADVISING:	DATE
1	I had to jump a few hoops but I finally landed the prerequisites I am required to take this semester	2/9/2023 10:46 AM
2	When I register online it is really helpful. But when I either call them on the phone they really don't really answer but I do leave a voicemail but never get called back. I also email them and it they do email me back but it takes awhile. but otherwise, Advising Department does a good job I know they are very busy.	2/9/2023 12:49 AM
3	Mrs Jessica Cavazos was very professional and responded and answered all my educational questions. She promptly registered me for my classes . She is a great staff.	2/8/2023 10:17 PM

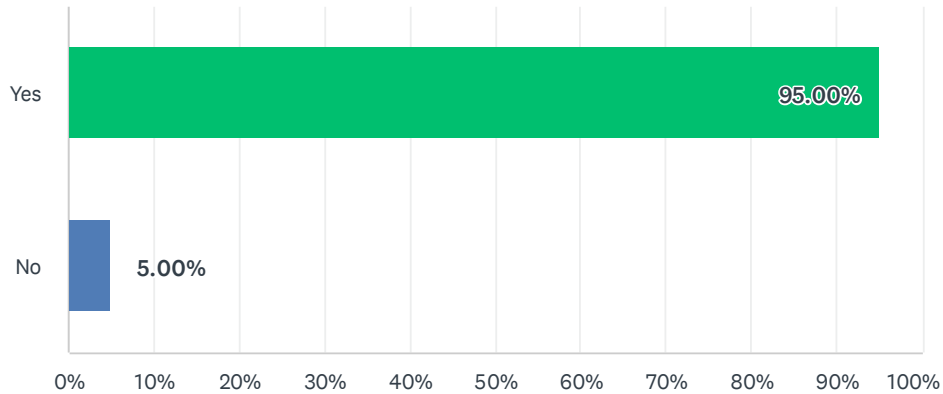
Q12 You have indicated you did not speak with a CBC staff member prior to registration. Please provide some feedback as to why you chose not to be advised this semester.

Answered: 20 Skipped: 99

#	RESPONSES	DATE
1	I spoke with my High school dual credit principle	2/14/2023 1:05 PM
2	Dual enrollment- pre registered on my end by my school's representative for Academic.	2/14/2023 9:04 AM
3	I registered online, on my own.	2/13/2023 11:47 AM
4	My high school counselor helped me decide what classes to take so I didn't feel the need to talk to a CBC staff member.	2/13/2023 10:12 AM
5	All classes are pre-registered for me (LVN program)	2/11/2023 6:17 PM
6	Returning student for a program that registered for me.	2/10/2023 9:09 PM
7	easy online registrationm	2/10/2023 5:18 PM
8	I was accepted into the dental hygiene program so they registered me for my classes. I did attend a new student orientation.	2/9/2023 3:38 PM
9	Didn't need to. Classes were already selected for this semester	2/9/2023 11:40 AM
10	As an employee and a mom whose kids are enrolled in CBC, I am my advisor and their advisor. It is easier this way	2/9/2023 9:35 AM
11	It was not by choice. For the LVN - RN bridge program they automatically enroll us in the classes needed. When reaching out to discuss classes, requirements, etc, there was no response. Was only told "You will find out in orientation January 17th", which also happened to be the first day of class. That was very frustrating	2/9/2023 9:23 AM
12	I did it myself to figure out what was best for me to not waste their time.	2/8/2023 10:40 PM
13	I knew what classes I wanted	2/8/2023 7:42 PM
14	Already knew what classes I needed to register for.	2/8/2023 7:31 PM
15	I just did everything through my school counselor.	2/8/2023 7:18 PM
16	I spoke with a success coach before registering for classes for the Fall of 2022. She filled out my degree plan and I was able to map out last semester, as well as this one.	2/8/2023 7:15 PM
17	No time, busy work schedule	2/8/2023 7:13 PM
18	The dental hygiene program enrolled me for my second semester.	2/8/2023 7:12 PM
19	I am advised by the nursing instructors	2/8/2023 7:05 PM
20	Im already enrolled in the Dental hygiene program	2/8/2023 6:56 PM

Q13 Do you feel confident you are in the correct courses to meet your educational needs?

Answered: 20 Skipped: 99

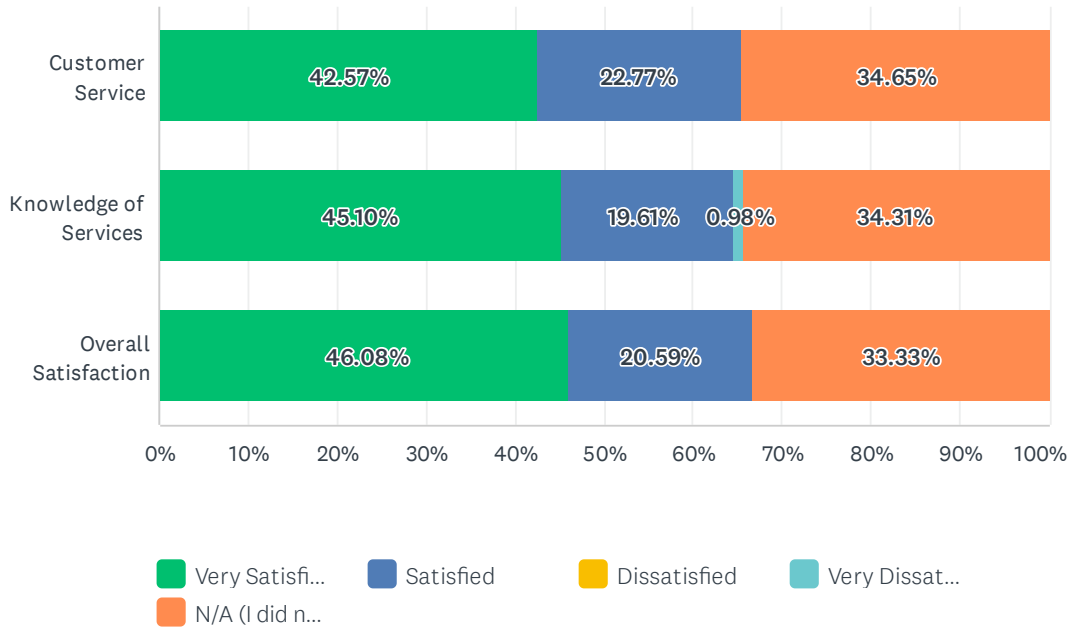


ANSWER CHOICES	RESPONSES	
Yes	95.00%	19
No	5.00%	1
TOTAL		20

#	ADDITIONAL FEEDBACK REGARDING SELF ADVISING:	DATE
1	I feel this course is a good fit for me because it is challenging and it will push me to my limits. I was on edge about taking it because no one else in my grade is taking it but I'm glad with my final decision.	2/13/2023 10:12 AM
2	I chose to advise myself and my children because I feel that our advising team isn't present as much as I believe they could be. I'm also a researcher and made sure that my classes and my children's classes line up with transferability to four-year colleges. It does help that in my line of work, I deal with transcripts and transferability daily.	2/9/2023 9:35 AM
3	Being that I was no communication was established prior the semester, I did not know a class was a requirement until beginning. I could have taken the class prior to entering program if communication was more open.	2/9/2023 9:23 AM
4	Keep up the good work and attitude you guys provide to new and returning students. I always recommend this school because of the willingness of the staff to help the students and parents. I wish more schools were like you guys.	2/8/2023 7:31 PM

Q14 Please rate your level of satisfaction with the following aspects of Testing Services (TSI Exam).

Answered: 102 Skipped: 17

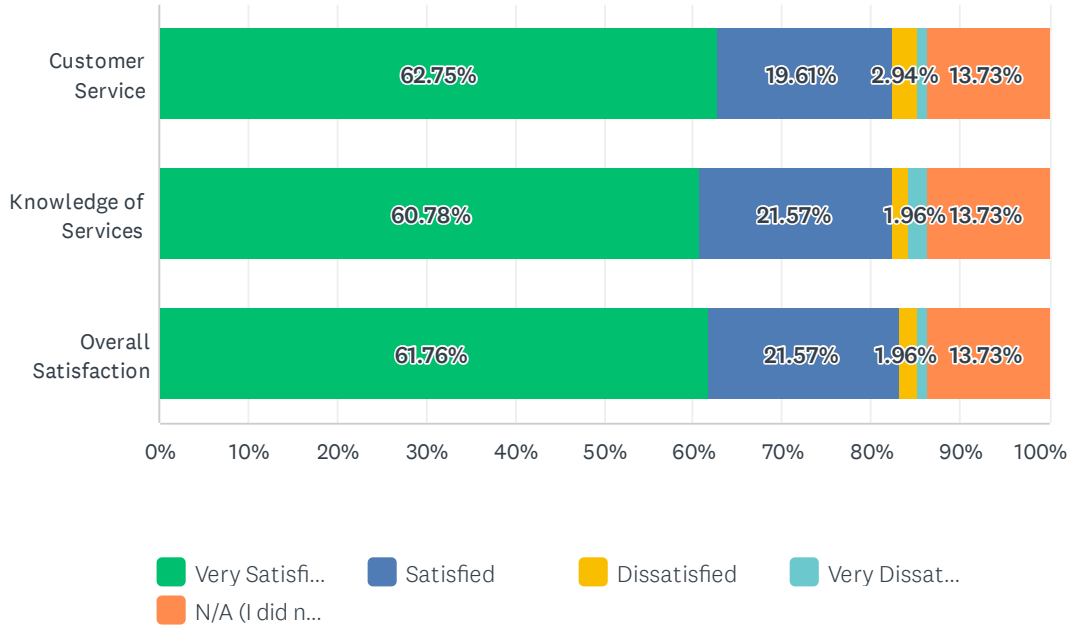


	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT VISIT TESTING SERVICES.)	TOTAL
Customer Service	42.57% 43	22.77% 23	0.00% 0	0.00% 0	34.65% 35	101
Knowledge of Services	45.10% 46	19.61% 20	0.00% 0	0.98% 1	34.31% 35	102
Overall Satisfaction	46.08% 47	20.59% 21	0.00% 0	0.00% 0	33.33% 34	102

#	ADDITIONAL FEEDBACK REGARDING TESTING SERVICES:	DATE
1	No TSI tests	2/9/2023 10:54 AM
2	The computers have a film over the computers which makes it harder to see questions clearly. Sometimes the computers are not updated for Respondus. I do not know if that is the issue or the way the test is set up that sometimes causes the test to be faulty. (ie the questions are cut off, no box to put question, etc) Inappropriate when these tests are major parts of the course grade, which we pay for.	2/9/2023 9:31 AM
3	None	2/8/2023 10:44 PM

Q15 Please rate your level of satisfaction with the following aspects of Admissions & Registrar's Office. (Admissions and Transcripts)

Answered: 102 Skipped: 17

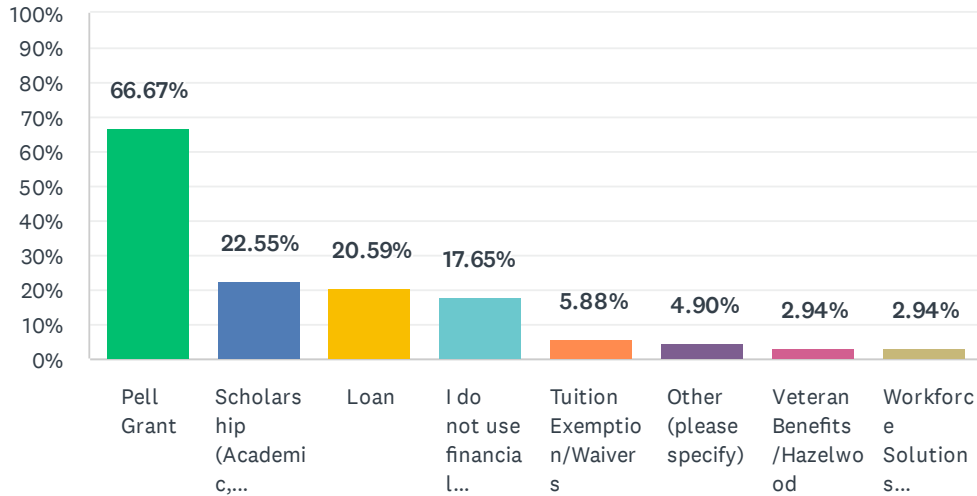


	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH ADMISSIONS/REGISTRAR'S OFFICE THIS SEMESTER.)	TOTAL
Customer Service	62.75% 64	19.61% 20	2.94% 3	0.98% 1	13.73% 14	102
Knowledge of Services	60.78% 62	21.57% 22	1.96% 2	1.96% 2	13.73% 14	102
Overall Satisfaction	61.76% 63	21.57% 22	1.96% 2	0.98% 1	13.73% 14	102

#	ADDITIONAL FEEDBACK REGARDING ADMISSIONS/ REGISTRAR'S OFFICE:	DATE
1	Most times, in my experience when trying to contact Admissions & Registrar's via phone call, they are hard to reach.	2/13/2023 11:56 AM
2	Admissions/ registrars office is very helpful! They make sure to answer every question you have and that everything you need is done correctly.	2/10/2023 9:06 AM
3	I understand they are severely understaffed but it seems to take a very long time to get transcripts approved from previous schools etc.	2/9/2023 9:39 AM
4	None	2/8/2023 10:44 PM
5	They never pick up their phone calls or return phone calls in the Kingsville CBC.	2/8/2023 10:24 PM
6	Always willing to help.	2/8/2023 7:35 PM

Q16 Please indicate below the types of financial assistance you are receiving (Select all that apply).

Answered: 102 Skipped: 17



ANSWER CHOICES	RESPONSES	
Pell Grant	66.67%	68
Scholarship (Academic, Athletic, Foundation, etc.)	22.55%	23
Loan	20.59%	21
I do not use financial assistance.	17.65%	18
Tuition Exemption/Waivers	5.88%	6
Other (please specify)	4.90%	5
Veteran Benefits/Hazelwood	2.94%	3
Workforce Solutions Funding	2.94%	3
Total Respondents: 102		

#	OTHER (PLEASE SPECIFY)	DATE
1	Financial aid	2/15/2023 2:00 PM
2	Financial Aid	2/13/2023 11:05 AM
3	out of pocket	2/11/2023 8:17 PM
4	Out of pocket	2/9/2023 9:31 AM
5	Fasfa	2/8/2023 8:50 PM

Q17 Please rate your level of satisfaction with the following aspects of Financial Aid.

Answered: 102 Skipped: 17



	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH FINANCIAL AID THIS SEMESTER.)	TOTAL
Customer Service	58.82% 60	21.57% 22	1.96% 2	2.94% 3	14.71% 15	102
Knowledge of Services	60.40% 61	20.79% 21	3.96% 4	0.99% 1	13.86% 14	101
Overall Satisfaction	60.40% 61	19.80% 20	3.96% 4	1.98% 2	13.86% 14	101

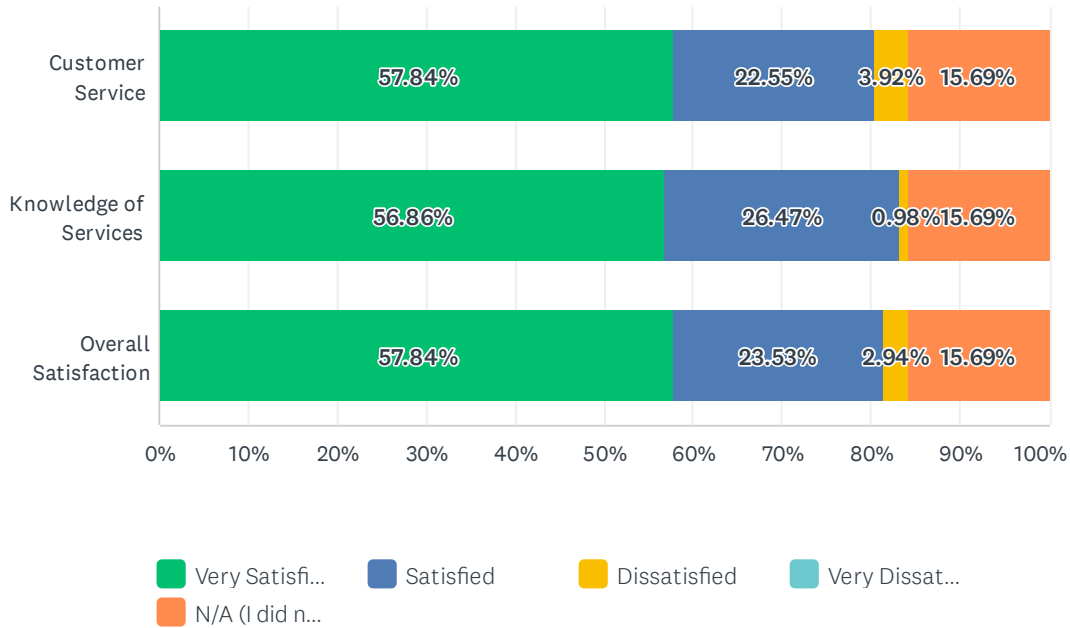
#	ADDITIONAL FEEDBACK REGARDING FINANCIAL AID:	DATE
1	love all the ladies in the department	2/13/2023 10:23 AM
2	I am just happy to be given the opportunity to try to better myself for my family	2/9/2023 10:54 AM
3	Nora and her staff are always readily available to help and have a wealth of knowledge to assist a student with their financial needs.	2/9/2023 9:39 AM
4	I wish there was more scholarships given out to dual credit students.	2/8/2023 10:44 PM
5	Sadley, the [REDACTED] did not answer all my questions or even make an attempt to log in my information to see what I was wanting to find out about financial aid . All she said was there are no grants or scholarships available. She was very rude and unprofessional. I have gone in the [REDACTED] office a few times and she always refers me to [REDACTED]	2/8/2023 10:24 PM
6	Always willing to help and never makes you feel stupid for asking questions	2/8/2023 7:35 PM
7	I called to say I was having issues making my next payment and they stated they were not the business office and would give me their contact information. I was hoping they may offer some	2/8/2023 7:10 PM

Registration Survey

advice to scholarship opportunities or other funding. The conversation was so abrupt I felt uncomfortable asking for further help.

Q18 Please rate your level of satisfaction with the following aspects of Student Accounts. (Business Office Services)

Answered: 102 Skipped: 17

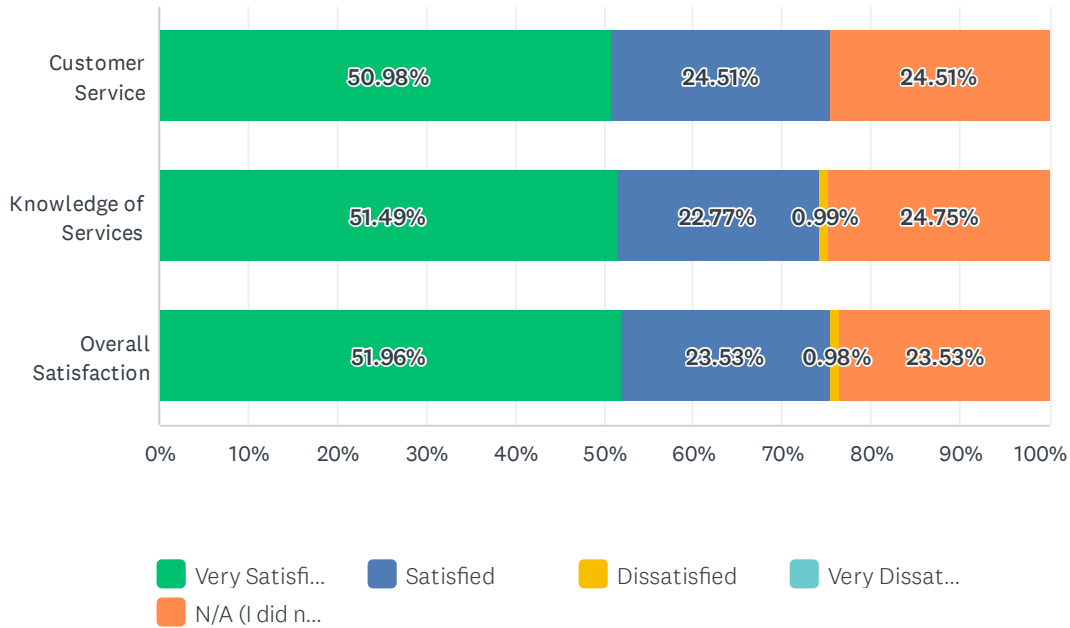


	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH THE BUSINESS OFFICE THIS SEMESTER.)	TOTAL
Customer Service	57.84% 59	22.55% 23	3.92% 4	0.00% 0	15.69% 16	102
Knowledge of Services	56.86% 58	26.47% 27	0.98% 1	0.00% 0	15.69% 16	102
Overall Satisfaction	57.84% 59	23.53% 24	2.94% 3	0.00% 0	15.69% 16	102

#	ADDITIONAL FEEDBACK REGARDING STUDENT ACCOUNTS:	DATE
1	very easy to access	2/13/2023 10:23 AM
2	There was a huge mix up with the business and the VA that caused me to almost miss registration.	2/12/2023 11:27 PM
3	Very fast response times, able to help with issues, kind and professional.	2/9/2023 9:31 AM
4	I still haven't received a refund that was supposed to be given in the summer.	2/8/2023 10:44 PM

Q19 Please rate your level of satisfaction with the following aspects of Texas Book Company. (College Bookstore.)

Answered: 102 Skipped: 17

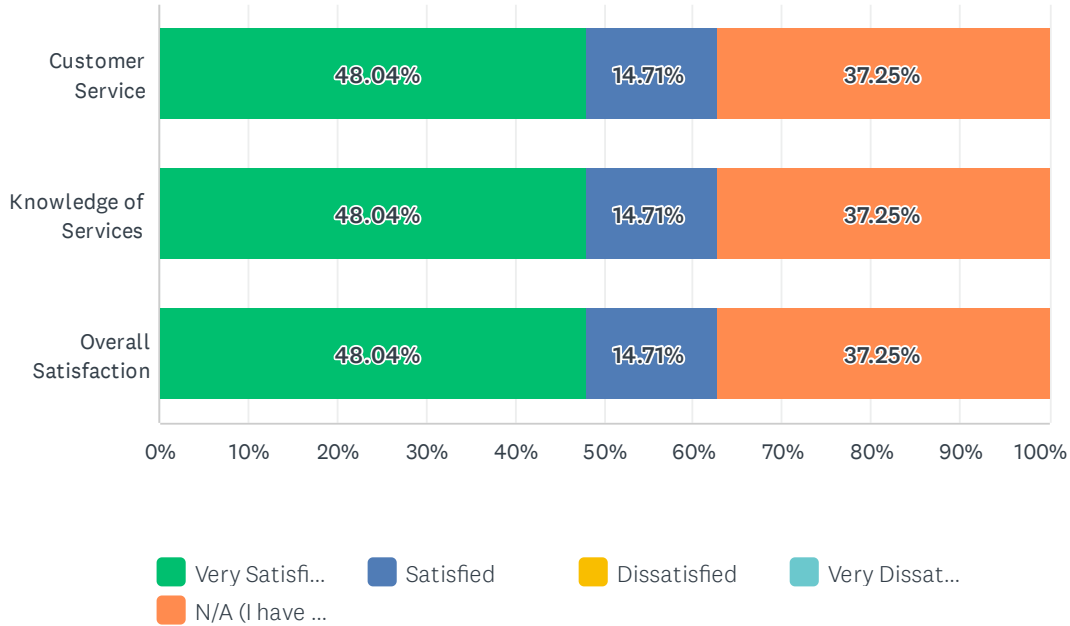


	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH THE COLLEGE BOOKSTORE THIS SEMESTER.)	TOTAL
Customer Service	50.98% 52	24.51% 25	0.00% 0	0.00% 0	24.51% 25	102
Knowledge of Services	51.49% 52	22.77% 23	0.99% 1	0.00% 0	24.75% 25	101
Overall Satisfaction	51.96% 53	23.53% 24	0.98% 1	0.00% 0	23.53% 24	102

#	ADDITIONAL FEEDBACK REGARDING THE COLLEGE BOOKSTORE:	DATE
1	There should be a permanent book store at the alice site	2/12/2023 11:27 PM
2	Ms. Sarah the best	2/10/2023 5:07 PM
3	They got my information and made sure I received my access code needed for MindTap for centaur. I appreciate it otherwise I could have been dropped from this particular class	2/9/2023 10:54 AM
4	They really do a good job but they should package everything a student orders and ship it all at once.	2/9/2023 12:56 AM
5	Let us know ahead of time if the teacher pays for the book.	2/8/2023 10:44 PM
6	The ease of purchasing books is so easy	2/8/2023 7:35 PM

Q20 Please rate your level of satisfaction with the following aspects of CBC IT Helpdesk.

Answered: 102 Skipped: 17

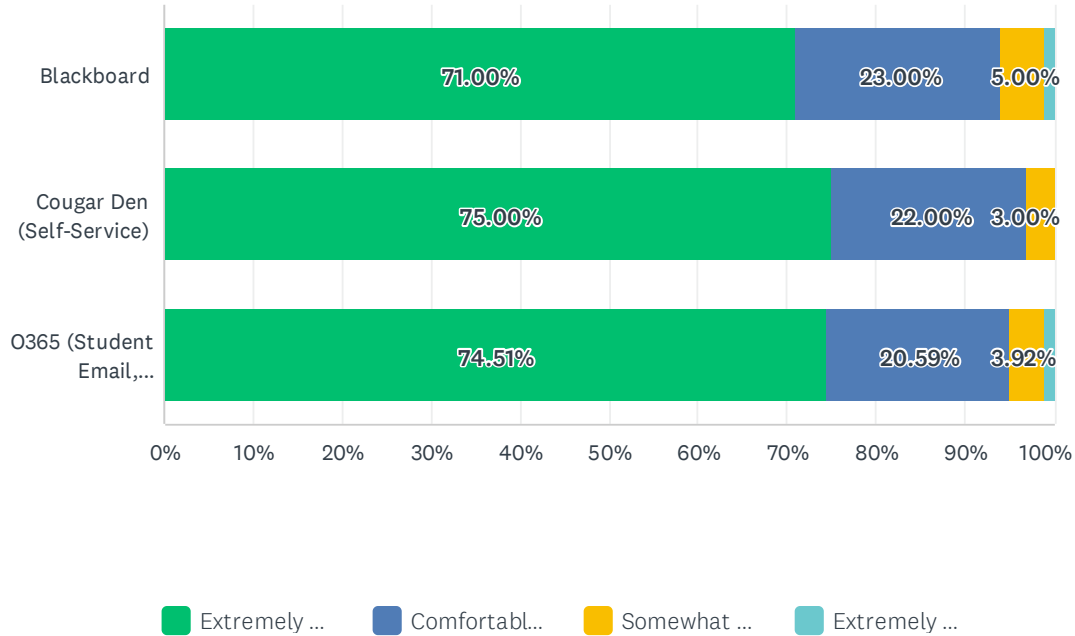


	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I HAVE NOT INTERACTED WITH THE IT HELPDESK THIS SEMESTER.)	TOTAL
Customer Service	48.04% 49	14.71% 15	0.00% 0	0.00% 0	37.25% 38	102
Knowledge of Services	48.04% 49	14.71% 15	0.00% 0	0.00% 0	37.25% 38	102
Overall Satisfaction	48.04% 49	14.71% 15	0.00% 0	0.00% 0	37.25% 38	102

#	ADDITIONAL FEEDBACK REGARDING THE CBC IT HELPDESK:	DATE
1	None	2/8/2023 10:44 PM
2	Staff are very helpful any time I call and need assistance. They even tried answering my questions I had with Financial Aid.	2/8/2023 10:24 PM

Q21 Please indicate your comfort level with using the following technologies?

Answered: 102 Skipped: 17

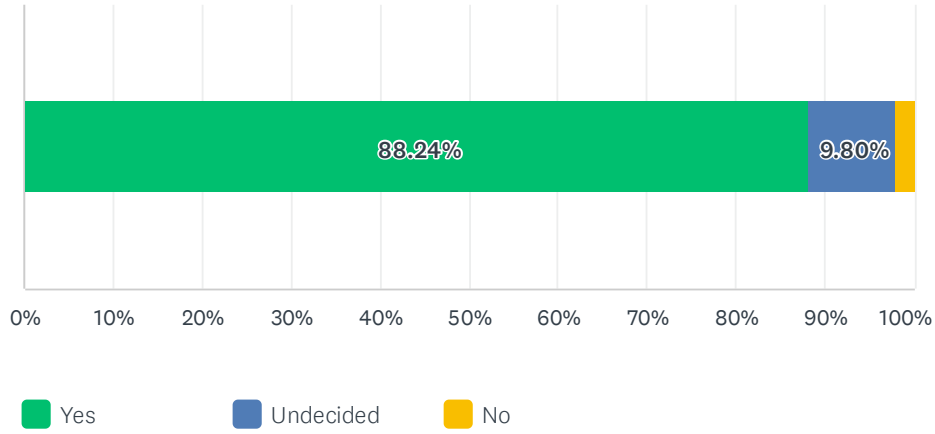


	EXTREMELY COMFORTABLE (NO ASSISTANCE NEEDED)	COMFORTABLE (I KNOW HOW TO CONTACT THE IT HELPDESK.)	SOMEWHAT UNEASY (I COULD USE SOME ONBOARDING ASSISTANCE.)	EXTREMELY UNCOMFORTABLE (CANNOT ACCESS OR UNFAMILIAR)	TOTAL
Blackboard	71.00% 71	23.00% 23	5.00% 5	1.00% 1	100
Cougar Den (Self-Service)	75.00% 75	22.00% 22	3.00% 3	0.00% 0	100
O365 (Student Email, Microsoft Word, Powerpoint, Excel, etc.)	74.51% 76	20.59% 21	3.92% 4	0.98% 1	102

#	ADDITIONAL FEEDBACK REGARDING TECHNOLOGY ON CAMPUS:	DATE
1	looks to outdated to be a 2023 junior college website but it is managable	2/9/2023 11:10 PM
2	None	2/8/2023 10:44 PM

Q22 Would you recommend Coastal Bend College to a friend or family member?

Answered: 102 Skipped: 17



ANSWER CHOICES	RESPONSES	
Yes	88.24%	90
Undecided	9.80%	10
No	1.96%	2
TOTAL		102

Q23 Please include any comments or suggestions on how Coastal Bend College can improve services to students.

Answered: 102 Skipped: 17

#	RESPONSES	DATE
1	I think internet service should be available and paid for through the school or the state.	2/27/2023 12:52 AM
2	no comment	2/16/2023 2:04 PM
3	I think they are overall pretty helpful	2/16/2023 11:34 AM
4	When we call the school to answer.	2/15/2023 6:19 PM
5	Doing a wonderful Job do not need anything more than what the college already providing	2/15/2023 2:00 PM
6	The Anatomy and Physiology books could be updated.	2/14/2023 1:48 PM
7	I don't know any suggestions because i really don't use any services provided	2/14/2023 1:07 PM
8	Announcements for outside oppurtunities for education not just job oppurtunities.	2/14/2023 9:07 AM
9	Through emails	2/13/2023 1:41 PM
10	Coastal Bend does a pretty good job at helping their students.	2/13/2023 11:56 AM
11	N/A	2/13/2023 11:05 AM
12	provide parking passes again, classes are great, food services are great, more events for the college would be nice	2/13/2023 10:23 AM
13	When you call the college it can be confusing what number to choose for dual credit trio students and I always end up being transferred so maybe add an extension for them.	2/13/2023 10:16 AM
14	More accountability for staff helping students through the whole fog of college. I had to basically figure everything out on my own because I didn't know where to turn for help.	2/12/2023 11:27 PM
15	na	2/12/2023 8:14 PM
16	I think Coastal Bend college is doing its best to help students around campus and online !	2/12/2023 4:47 PM
17	I do not have any comments or suggestions.	2/12/2023 3:33 PM
18	Everything is working great so far.	2/12/2023 12:36 PM
19	The professors that do not like they're career need to leave the campus or CBC needs to have knowledge on how some professors degrade and verbally abuse some students	2/12/2023 11:20 AM
20	Continue doing a wonderful job helping students get started.	2/11/2023 11:02 PM
21	more staff. Sometimes When i call no one answers the phone for days	2/11/2023 8:17 PM
22	NA	2/11/2023 6:17 PM
23	The business office takes a long time to get back refunds. I still haven't got my CPR refund from the fall semester.	2/11/2023 10:12 AM
24	provide more career days to get students that are not in programs engaged.	2/10/2023 11:27 PM
25	No suggestions at this time. Everything seems to be going well.	2/10/2023 9:10 PM
26	It's great!	2/10/2023 7:01 PM
27	nothing right now	2/10/2023 5:21 PM
28	more help with setting up programs for the senior citizens over 55yrs	2/10/2023 5:07 PM
29	Make an app for CBC students only to use for cougar den access on the go.	2/10/2023 3:38 PM

Registration Survey

30	Very satisfied so far	2/10/2023 3:36 PM
31	None honestly CBC is a very organized school and is very helpful with any of the questions I have or an assistants needed.	2/10/2023 1:30 PM
32	Katryna has been the biggest help!	2/10/2023 11:49 AM
33	Everything has been great!	2/10/2023 10:55 AM
34	No comments at this time	2/10/2023 9:07 AM
35	Coastal bend is actually very helpful. Any time I've needed help they've always been there to help me with every question I've had and helped me submit information correctly.	2/10/2023 9:06 AM
36	No idea why you would put a residence area next to the woods, but you need to compensate students do this dumb action, the residence area basketball court goals are broken, these will not attract anyone to come here. You also need better dryers.	2/9/2023 11:10 PM
37	i dont have any comments or suggestions	2/9/2023 11:08 PM
38	They could brush up on information for requirements for certain programs.	2/9/2023 10:57 PM
39	I dont have any suggestions at this time.	2/9/2023 9:33 PM
40	CBC is a good college and nothing should change	2/9/2023 7:29 PM
41	The service is great no need to improve.	2/9/2023 6:53 PM
42	I believe right now they are doing a fantastic job. I have no suggestions.	2/9/2023 6:38 PM
43	Please make face to face available, not everything needs to be online. I find myself getting the same line over and over from staff saying "well you can do it online" or "complete this online". Which makes one feel that not a single person wants to help anymore...	2/9/2023 5:06 PM
44	I think, so far, as a dual credit student, everything has been good. I don't go to the actual campus but my teachers have been really great in helping me along.	2/9/2023 3:56 PM
45	More help with fasfa and understanding deadlines.	2/9/2023 3:40 PM
46	everything is good	2/9/2023 2:01 PM
47	I have no further comments or suggestions.	2/9/2023 1:36 PM
48	N/A	2/9/2023 11:42 AM
49	N/a	2/9/2023 11:00 AM
50	Nothing just continue to care	2/9/2023 10:54 AM
51	Everything is great!	2/9/2023 10:38 AM
52	None keep it up	2/9/2023 10:22 AM
53	Everything is seemingly good	2/9/2023 9:41 AM
54	I'm not sure all students know where to go on campus for help. I know that no matter what you do people will still ask questions and seem lost, but it would be nice to know where to go for Student Services and what they offer the students.	2/9/2023 9:39 AM
55	Although I believe changes can always be made, the way CBC has gone for me. I have no real suggestions to be made at this moment. I am happy and confident in the college I am attending.	2/9/2023 9:36 AM
56	Nursing programs can be specific when onboarding students. Program was noted to be online and changed AFTER being accepted to hybrid. Online is what alluded many working students including myself. The instructors are also not responsive to questions. A week went by before one responded to an email. If assignments are due and I'm late, I will get docked points. Paying for these courses is not cheap and I would like to for my education to be taken seriously.	2/9/2023 9:31 AM
57	Ease of access for less technically inclined individuals	2/9/2023 9:22 AM

Registration Survey

58	More availability	2/9/2023 9:07 AM
59	The library being closed by 6 pm. Sometimes students need a quite space to study away from noise and distractions after class.	2/9/2023 8:27 AM
60	Had a hard time getting through to admissions on the phone but after sending emails and leaving voice mails they got back to me and answered my questions	2/9/2023 8:01 AM
61	I don't have any suggestions at this time. I have been very satisfied with the level of service I have received at this college.	2/9/2023 7:53 AM
62	Don't have any	2/9/2023 6:51 AM
63	Last fall semester I had a few problems regarding my classes. I am disabled and sometimes need to go to doctors appointments. I would email my instructors and one never responds back. But I did pass my class that semester.	2/9/2023 12:56 AM
64	I think Coastal bend is a great college overall and it can be improved by fixing up some CBC locations.	2/8/2023 11:44 PM
65	nonee	2/8/2023 11:34 PM
66	Nothing I can think of at the moment.	2/8/2023 11:10 PM
67	None	2/8/2023 10:44 PM
68	Everything's perfect	2/8/2023 10:25 PM
69	Answering Financial Aid questions and offering Financial Aid assistance, Answering phone calls and returning phone voicemail messages.	2/8/2023 10:24 PM
70	None	2/8/2023 10:19 PM
71	None	2/8/2023 10:08 PM
72	Be more available	2/8/2023 8:57 PM
73	By giving correct information when they first apply instead of putting students in classes they don't need	2/8/2023 8:54 PM
74	Reaching out to more students about the help the staff can provide, like with tutoring and financial aid.	2/8/2023 8:50 PM
75	Doing a amazing job	2/8/2023 8:32 PM
76	I feel that coastal bend college is doing a great job.	2/8/2023 8:28 PM
77	I think everything is going well. I think that we could have more opportunities to enjoy campus.	2/8/2023 8:18 PM
78	I think CBC is already very helpful to students.	2/8/2023 8:05 PM
79	Library be open longer	2/8/2023 7:45 PM
80	I do not have any.	2/8/2023 7:39 PM
81	I love it here!	2/8/2023 7:37 PM
82	Just continue to keep the positive attitude with people	2/8/2023 7:35 PM
83	None	2/8/2023 7:22 PM
84	The professors are wonderful and the whole system they have set up is great.	2/8/2023 7:20 PM
85	incentivize in-person tutors	2/8/2023 7:18 PM
86	Nothing I can think of!	2/8/2023 7:16 PM
87	A better UI for the cougar den	2/8/2023 7:15 PM
88	None	2/8/2023 7:14 PM
89	Directions for some of the online testing services is quite complicated and kind of confusing. I had to get further clarification.	2/8/2023 7:10 PM

Registration Survey

90	Better online interaction between teachers and students	2/8/2023 7:09 PM
91	Nothing :)	2/8/2023 7:08 PM
92	Have student get togethers	2/8/2023 7:07 PM
93	Semester checks on dual credit student's credit and hour left	2/8/2023 7:07 PM
94	N/A	2/8/2023 7:02 PM
95	Meeting with the success coaches face-to-face gets things done very quickly but through email, it can sometimes take a while before receiving a response.	2/8/2023 7:01 PM
96	answering the phone more effectively.	2/8/2023 7:01 PM
97	I dont have any complaints regarding student services, i think everything has been easy, staff is great!	2/8/2023 6:59 PM
98	Make more scholarships and give more money for those scholarships.	2/8/2023 6:59 PM
99	I love this college but wish there was more professor to help teach classes in the Alice location	2/8/2023 6:57 PM
100	N/A	2/8/2023 6:57 PM
101	This school is great	2/8/2023 6:57 PM
102	Everything is great.	2/8/2023 6:57 PM